## United Call Centers Corporate Integrity Statement



UNITED CALL CENTERS Ltd.
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## Corporate Integrity Statement - ESG disclosure

At United Call Centers, we embed integrity, transparency, and fairness into every aspect of our work. We believe that sustainable value and long-term relationships are built on trust — the trust of our clients, employees, partners, and communities.

As a signatory to the **United Nations Global Compact**, we are committed to upholding its **Ten Principles** across the areas of human rights, labor standards, environmental responsibility, and anti-corruption. These principles are integrated into our governance frameworks, internal policies, and daily operations.

Our commitment to responsible corporate conduct is supported by the following:

- Code of Ethics and Conduct
- Whistleblowing Policy
- ESG Reports and Sustainability Disclosures
- Annual Communication on Progress (CoP) submitted to the UN Global Compact

We expect the same standards from our suppliers and strategic partners, ensuring that integrity and ethical business practices are upheld throughout our value chain.

This statement reflects our ongoing commitment to responsible governance and forms a core element of our broader ESG strategy.

Miskolc, 01.01.2025.

Richárd Kozma

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